Ministry of Communications

Sanchar Saathi Helps Recover over 50,000 Phones in October 2025, Strengthening Digital Security Nationwide

Police–DoT Coordination Delivers Overall Landmark 7 Lakh+ Handset Recoveries

Karnataka & Telangana Lead with 1 Lakh+ Recoveries Each

47% Surge in Monthly Recoveries Shows Sanchar Saathi's Accelerating Impact

India Now Recovers a Lost Phone Every Minute via Sanchar Saathi

DoT Urges Citizens to Use Sanchar Saathi App for Device Checks and Fraud Reporting
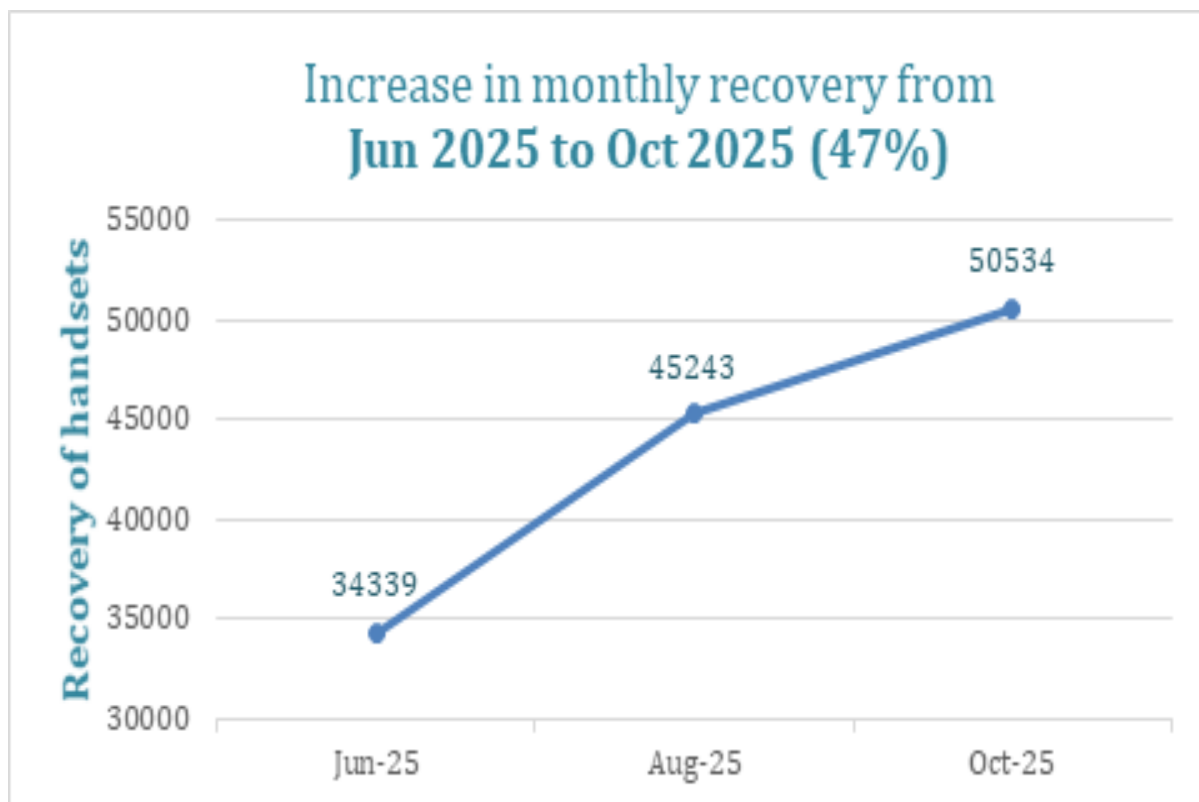
Sanchar Saathi Strengthens Citizen Protection Under Digital India Vision

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The Department of Telecommunications (DoT) has announced that its digital safety initiative, Sanchar Saathi, has enabled the recovery of over 50,000 lost and stolen mobile handsets across India in October 2025 for first time. This milestone reflects unwavering commitment to secure citizens' digital assets and public trust in technology-driven governance. The overall recovery nationwide has also crossed the 7 lakh milestone.

Karnataka and Telangana have emerged as top-performing states, each crossing 1 lakh recoveries; Maharashtra follows with over 80,000. Notably, monthly recoveries have surged by 47 percent from June to October 2025, underlining the system's growing efficiency and reach. With the help of this system,

more than one handset is being recovered every minute across the country.

Increase in monthly recovery from Jun 2025 to Oct 2025 (47%)

At the core of this achievement is a robust, indigenously developed platform, integrating automated workflows and real-time device traceability. Sanchar Saathi's advanced technology prevents the misuse of blocked devices. when a SIM is inserted into a reported handset, the system triggers alerts to both the registered citizen and the relevant police station, enabling faster and more efficient recovery.

This success is the result of seamless collaboration. Police personnel across States/UTs, DoT's Digital Intelligence Unit (DIU) and field formations (LSAs) have worked in close coordination to ensure devices are efficiently traced and returned to their rightful owners. Regular capacity-building programmes and partnerships with state and UT police forces have been critical in strengthening on-ground response and operational excellence.

DoT urges Citizens to download Sanchar Saathi App to not only report and block their lost /stolen mobile devices, but also to cross check genuineness of new/old devices that they intend to purchase. Citizens can also report suspected fraudulent calls /messages through this App and can cross check trusted contact details of banks and financial institutions.

Sanchar Saathi continues to empower citizens and safeguard digital assets, in line with the Government's Digital India vision. The achievement underscores the transformative impact that digital technologies, vigilant police forces, and dedicated DoT teams in building a secure, citizen-centric digital ecosystem.

For real-time statistics and further details, visit www.sancharsaathi.gov.in. Sanchar Saathi Mobile App can be downloaded to avail various services at:

For Android: https://play.google.com/store/apps/details?id=com.dot.app.sancharsaathi

For iOS: https://apps.apple.com/app/sanchar-saathi/id6739700695

Scan and Download

Follow DoT Handles for more: -

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